FRAUD AND UNETICAL BEHAVIOUR REPORTING

Converge Solutions Proprietary Limited (“Converge”, “we” “us” “our”) is committed to providing an ethical service to our clients.

Should you wish to report any fraud or suspect fraud relating to our organisation, our employees, our sub-contractors, our suppliers, our clients or our services, or if you suspect any unethical behaviour by any of our employees, sub-contractors, suppliers, clients or any third party in respect of our services or otherwise you may report it immediately at:

whistle@converge-solutions.com

Please do not report client disputes, account queries and complaints via this reporting channel.

There are 3 options to choose from to protect your identity when you report unethical behaviour to us:

Totally anonymous

If you decide to be totally anonymous, then you don't need to provide your name or any information that might reveal your identity, hence nobody will know that you reported the incident.

Partially anonymous

If you decide to be partially anonymous, then your personal details will be known only to our designated Converge executive that manages the unethical behaviour reporting channel.

Confidential disclosure

If you decide to make a confidential disclosure of your personal details, then your name and contact details will be known to the designated Converge executive and the team who will be investigating your report.