



Profit through patient experience with PXM

Transform patient feedback into
financial resilience.



Patient experience impacts your financials.

- **Revenue risks:** Poor satisfaction leads to fewer referrals and lower occupancy rates.
- **Costly inefficiencies:** Manual feedback systems drain resources and slow response times.
- **Legal exposure:** Unresolved complaints escalate into expensive medico-legal claims.



PXM: Precision feedback, powerful returns.

- **Rapid escalation:** Negative feedback reaches teams within 2 min, protecting revenue and reputation.
- **Automated efficiency:** Seamless HIS integration cuts manual survey costs and labour time.
- **Risk reduction:** Detailed audit trails and rapid response minimize medico-legal liabilities.
- **Revenue insights:** Analytics and insights help you focus on data-driven interventions or campaigns.



Proven financial impact.

- **50,000+ events managed monthly:** Scales effortlessly, reducing operational costs.
- **Improved productivity:** 87% of clients report productivity improvements.
- **Evidence-based improvements:** 78% of clients say PXM drives more relevant improvements, positively impacting patient satisfaction and referrals.

Why PXM pays off

- 🏆 **Data-driven:** Focus on areas that align to patient feedback.
- 🏆 **Rapid deployment:** Operational in hours, not months.
- 🏆 **Cost-effective:** Outperforms paper at a fraction of the risk.

Ready to turn feedback into financial success?

Book a 40 minute demo.

See PXM in action.



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